

## **GRIEVANCE POLICY FOR PARENTS**

If you have a concern in relation to your experiences at the Centre, opportunities exist for you to have your concerns addressed by the Director and/or the Management Committee.

In the first instance, you are encouraged to address your concerns to the person involved.



If your concern is not resolved, or you feel uncomfortable, you should discuss it with the Director who may need to refer to the Management Committee for a final decision.



If you prefer, any member of the Management Committee can be contacted in writing for the issue to be discussed at the next committee meeting.



If you feel your concerns are not resolved by the Management committee, you have the right to take the matter to the relevant government department (DECD), or the current Educator

**Confidentiality will be respected at all times.**

**Approved 23/02/18**

**Signed:**

**Chairperson**

**Director**