

Report suspected harm or risk to a child



Call 000 if it's an emergency.



The link for accessing eCarl to make an online report has changed. You must now go to the [MyApps dashboard on EdPass](#) and select the 'eCarl' tile.

Staff and volunteers must report suspected harm or risk to a child or young person. Follow these instructions to make a report. There are some scenarios where you must not use the online reporting system.

Child Abuse Report Line – 13 14 78

To report suspected harm or risk to a child or young person call the 24 hour Child Abuse Report Line (CARL) on 13 14 78.

Serious concerns report by phone

You must report all serious concerns by phone — not via the online reporting system.

Serious concerns are when you suspect a child or young person is at immediate risk, or has or is likely to experience:

- serious harm
- serious injury
- chronic neglect.

Children and young people in care — phone CARL

When a child or young person is in care of the Department for Child Protection — and you suspect they have been harmed, are likely to be harmed or are at risk — you must phone CARL. You must not use the online reporting system for someone in care.

See [preparing to report suspected harm or risk](#) for details about what to provide in a report.

Online reporting system

[Mandated reporters](#) can use the online reporting system to report suspected harm or risk of harm to children and young people.

However, do not use the online system if it's serious or about a child in care.

To make a report online, [MyApps dashboard on EdPass](#) and select the 'eCarl' tile.

Refer to the [mandatory notification procedure \(PDF 308 KB\)](#) for more information.

Contact

To make a report call Child Abuse Report Line (CARL)

Phone: 131 478

For questions about this procedure or feedback about this page contact the Engagement and Wellbeing directorate:

Phone: 8226 2042

Email: education.kcs@sa.gov.au

Related information

Other websites

[Children and Young People \(Safety\) Act 2017](#)