



PARK TERRACE KINDERGARTEN

QUALITY AREA 2: CHILDREN'S HEALTH AND SAFETY

Policy 9: Delivery and Collection of Children

Purpose:

The Governing Council and Staff Team acknowledges that for Park Terrace Kindergarten to function effectively, children attending the Centre must be delivered and collected within the official opening hours of 8.30am and 3.00pm. They must also be collected by people authorised by the parent/guardian to do so.

Aims:

- To ensure the safety of children and staff at all times.
- To provide for the efficient operation of the Centre.
- To ensure staff working conditions are maintained.
- To maintain the Centre's legal responsibilities.

Procedure:

DELIVERY OF CHILDREN:

- A child must be "signed in" by the parent/guardian on arrival at Kindergarten.

COLLECTION OF CHILDREN:

- A child must be farewelled by a staff member on collection by a parent/guardian at Kindergarten.
- A child will be "handed over" by staff to parent/guardians and authorised persons only.
- A child will not be "handed over" by staff to anyone suspected of being under the influence of alcohol or drugs.

AUTHORISED PERSONS:

- An authorised person is anyone given permission on the space provided on the enrolment form by the enrolling parent.
- It is the parent's responsibility to keep the Kindergarten informed of any changes to the authorised people.
- If someone not stated on the enrolment form is collecting the child, it is the parent's responsibility to inform staff of the person's name. If staff have not previously met that person, photo identification may be checked.
- When someone who does not usually pick up a child is collecting a child, the child's parent should write down the date/name of the person collecting their child from Kindergarten in the diary or note it on the sign in sheets
- If someone unknown to staff attempts to pick up a child, the parent will be notified and permission sought before "handing over" the child.
- Children will not be "handed over" until a person's identity is established and permission is given from the parent/guardian.

Late collection of children:

- Parents/caregivers must contact the Kindergarten if they are going to be running more than 10 minutes late. Children can become distressed when parents are running late and it is important to their wellbeing to know that parents have contacted the staff.
- If you believe that you may be more than 10 minutes late, wherever possible, arrange for an alternative person to collect your child. Staff do not finish work at 3.00pm when the children leave, we have much to do: meetings, preparation of learning programmes, learning documentation, assessing and reporting, etc. It is difficult to achieve this if there are Kindergarten children remaining on the premises that need to be supervised.

Court orders:

- Any parent gaining a Court Order or injunction against the access of their spouse, ex-spouse or other adult to their child, must inform the Kindergarten immediately and provide a copy of that Court Order.
- Staff will not “hand over” a child to a parent or adult who has legally been denied access.
- Staff will attempt to dissuade the non-custodial parent from taking the child while another staff member calls the Police.
- Upon arrival, the Police will be responsible for the offending adult while staff reassure the child and contact the custodial parent.
- PLEASE NOTE THAT A PARENT WILL NOT BE DENIED ACCESS TO THEIR CHILD IF THE KINDERGARTEN DO NOT HAVE A COPY OF THE CUSTODY ORDER.

Endorsed by Staff and Governing Council March 2018

Review: March 2019