

DELIVERY AND COLLECTION OF CHILDREN PROCEDURE

Kadina Preschool



Link to National Quality Standard

- 2.2 Each child is protected.
- 6.1.1 Families are supported from enrolment to be involved in the service and contribute to service decisions.
- 7.1.2 Systems are in place to manage risk and enable the effective management and operation of a quality service.

Procedure:

- 1. Enrolment information must be provided on current approved enrolment forms before children are able to attend preschool along with proof of birth date as per requirement of the Department.
- 2. The names and contact numbers of collection authorities and emergency contacts are to be listed on each child's enrolment form.
- 3. The preschool attendance roll will be marked at the beginning of each preschool session.
- 4. Children attending preschool must be signed in upon arrival at the centre and signed out by a parent / collection authority.
- 5. Children are not to be left unattended by their parent/carer before Preschool commences at the starting time of 8:30am, when staff will take over responsibility and duty of care of the children.
- 5. Children arriving by school bus will be signed in by a staff member and signed out by a parent / collection authority or staff member if returning home on a school bus.
- 6. Families will be contacted by SMS straight after the morning group time when their child has been marked as absent and no explanation has been provided.
- 7. Accurate preschool attendance data will be provided to the Department for resourcing and reporting purposes.
- 8. Preschool attendance must be recorded on EYS on a regular basis.
- 9. Sign in sheets will be filled out daily and will include:
 - Date of attendance
 - Full name of each child
 - Time of arrival (to be amended if a child arrives after the session starting time)
 - Time of departure (to be amended if a child departs before the session finishes)
 - A caregiver will sign a child in/out every day they attend. The staff member will then sign the sheet accordingly.
 - A staff member signature if the child enters and exits via bus.
- 10. Once on site, children may only leave the premises if:
 - The child is given into the care of a parent of the child, or
 - The child is given into the care of a collection authority listed on the child's enrolment form, or
 - The child is given into the care of a person for whom written authorization from the child's parent has been provided, or
 - The child is taken on an excursion and written consent has been obtained, or
 - The child requires medical care, or
 - An emergency situation (including a rehearsed emergency evacuation) arises
- 11. When a person arriving to collect a child is unknown to staff the parent / caregiver will be contacted so the identification and authorization of the collecting person can be confirmed prior to the child being given into their care.
- 12. If a child is not collected at the end of a preschool session, the family will be contacted. If the family is unable to be contacted then another listed emergency contact will be rung.

- 13. Attendance records will be stored securely at the centre.
- 14. The Centre must be notified of any court orders at enrolment or when they arise.
- 15. The Centre must be notified if there is a restriction of access in place.
 - All reasonable precautions will be taken to ensure only the residential parent can collect the child.
 - A description and photo of the restricted member must be supplied to the Centre and retained in the
 office for identification purposes.
- 16. If the unauthorized parent arrives to collect his / her child, staff will instruct the unauthorized parent that:
 - There is a legal document in place
 - The issue cannot be discussed
 - That he/she must leave or the police will be called
 - Wherever possible, the child will be moved to an area so to avoid direct contact with the unauthorised parent/person as necessary and supervised closely until safe.
- 17. Staff may not prevent a parent accessing the child if there is no legal documentation.

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18. In the event of a threat to staff / children, the police then the residential parent will be called immediately.

Signed:

Director – Simone Shevchenko

Chairperson – Rebecca Rich

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