

Grievance Procedures

At times families may have grievances or concerns that need to be resolved. Usually a simple discussion can clarify the situation. You can discuss your issues with any of the staff members, however staff may refer matters on to the Director. If you feel that the situation has not been resolved we encourage you to take the following steps:

1. Talk to the Director
2. If unresolved, discuss with a Governing Council member or come to a meeting to discuss openly.
3. Speak to Stan Hagias, the Educational Director who can be contacted on 8532 0700.